Electronic Acknowledgement Receipt					
EFS ID:	3373399				
Application Number:	10777847				
International Application Number:					
Confirmation Number:	5907				
Title of Invention:	Method and apparatus for providing media-independent self-help modules within a multimedia communication-center customer interfa				
First Named Inventor/Applicant Name:	Christopher Clemmett Macleod Beck				
Customer Number:	24739				
Filer:	Donald Rex Boys/Sheri Beasley				
Filer Authorized By:	Donald Rex Boys				
Attorney Docket Number:	P3324CMBOC1				
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Application Type:	Utility under 35 USC 111(a)				
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Submitted with Payment	yes
Payment Type	Deposit Account
Payment was successfully received in RAM	\$510
RAM confirmation Number	8773
Deposit Account	500534
Authorized User	

File Listing:

Document Number	Document Description	File Name	File Size(Bytes) /Message Digest	Multi Part /.zip	Pages (if appl.)
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1 Annual Prior	Annual Priof Filad	ADDEAL DDIEE 46	394380		10		
1 Appeal Brief Filed	APPEALBRIEF.pdf	5f7a53524eabd5779df10787ff429b35c 5f8c757	no	16			
Warnings:							
Information:							
2 Fee Worksheet (PTO-06)	fee-info.pdf	8234	no	2			
2 Fee Worksheet (F1O-00)	iee illo.pui	848f648216a8f79e812e571684762f7ef 8fc662b					
Warnings:							
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		Total Files Size (in bytes):	402614				

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New Applications Under 35 U.S.C. 111

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

New International Application Filed with the USPTO as a Receiving Office

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.